# INDORE SAHAKARI DUGDH SANGH MARYADIT

#### CHANDA TALAWALI, MANGLIA-INDORE(M.P)-453771

AN ISO 22000: 2005 & 9001:2008 CERTIFIED ORGANIZATION

Tel: : (0731)- 2811162/Fax No.0731-2811559

**E-mail:** sanchimsids@gmail.com

Tender Cost: - Rs 500/-

Date:23/07/2019

Ref No:ISDSM/PUR/2019-2020/001

# **Notice Inviting Tender 2<sup>nd</sup> Call (Short Term)**

Sealed Tenders are invited for Annual Maintenance Contract for CCTV Cameras Installed at Main Dairy Plant Indore and respective Mini Dairy Plants and Milk Chilling Centres of Indore Sahakari Dugdh Sangh from reputed manufacturers/authorized dealers/Suppliers/Service providers. The tender documents containing the terms and conditions can be purchased manually from Finance section of Indore Sahakari Dugdh Sangh by paying tender fees of Rs. 500/-(Five Hundred only) through cash only from 23/07/2019 to 30/07/2019 in working days (Between 11.00 AM to 04.00 PM). The tender will be opened in the office of the undersigned as mentioned in tender time schedule (key date). The detailed Tender Form can be seen (only for reference) at our H.O website:www.mpcdf.gov.in OR www.mpcdf.nic.in

| Name of Item   | EMD    | Tender     | Bid Submission         | Technical              | Financial              |
|--|--------|------------|------------------------|------------------------|------------------------|
|  |        | Fees (Rs.) | Due date & time        | Bid Opening            | Bid opening            |
| Annual Maintenance contract for CCTV Cameras and respective accessories. | 5000/- | 500/-      | 31/07/2019<br>02:00 PM | 31/07/2019<br>04:00 PM | 01/08/2019<br>04.00 PM |

**Chief Executive Officer** 

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#### TENDER DOCUMENT

Schedule I : General Terms & Conditions.

Schedule II : Details of CCTV Camera and other accessories

Schedule III : Technical Bid

Schedule IV : Financial Bid

Schedule V : Form A (filled mandatorily)

Tender Cost : Rs.500/-(Rupees Five hundred only)

Payment Mode : Through cash only/-

Place of opening of Tender : Meeting Hall of Indore Sahakari Dugdha Sangh Maryadit, Indore.

Address for Communication : To, The CEO Indore Sahakari Dugdha Sangh Maryadit,

Chanda Talawali, Manglia Indore- 453771.

# Subject: Invitation of sealed Tenders for Annual Maintenance Contract for CCTVs, Cameras and respective accessories.

Sealed Tenders are invited for Annual Maintenance Contract of CCTV Cameras installed at Main dairy plant Indore and respective Mini Dairy Plant and Milk Chilling Centre. As per the scope of work and on the terms and conditions mentioned in the enclosed document.

Sealed Tenders for AMC of CCTV Cameras with accessories and equipment should be submitted in sealed envelopes duly super scribed as:

- Technical Quotation for "Annual Maintenance of CCTV Cameras and Accessories and other Equipment. (envelope A)
- Financial Quotation for "Annual Maintenance of CCTVs & Accessories and other Equipment. (envelope B)

Both the Tenders (Total 2 Envelope) should be submitted in the separate sealed envelopes.

- 1. No Tenders would be accepted by e-mail and only hard copies will be considered.
- 2. Please write Subject line on the Top of the envelope.

The Tenders should be submitted in the sealed covers super scribed as subject line and addressed to: -

To.

The Chief Executive Officer Indore Sahakari Dugdha Sangh Maryadit, Chanda Talawali, Manglia, Indore-453771

Sealed Tenders should reach On or before 31/07/2019 at 02:00 PM

Seal and Signature of tenderer

#### Schedule - I

#### **General Terms & Conditions:**

- 1. Kindly provide Profile of your Firm/Company along with the Year of establishment, Annual revenues for the last 2Years Names & addresses of similar clients (at least three) along with the telephone numbers of the contact persons of the clients to whom similar services provided by your company. Please provide photo copies of Purchase Orders.
- 2. Technical Bid and Financial Bid should be submitted on company letter head as per Schedule II,III, & IV and should be submitted duly signed by the authorized person.
- 3. Monthly preventive Maintenance of CCTV cameras & Accessories and other Equipment.
- 4. The payment will be made post monthly i.e. after month is over and on receipt of bill and service report.
- 5. Any equipment removes from AMC during the contract period, AMC value of that equipment will be deducted on pro rata basis.
- 6. This service contract shall be valid for a period of initially one year which could be extended on mutually agreed terms after completion of satisfactory services for next period. ISDS reserves the right to terminate the contract by giving one month notice in writing without assigning any reason whatsoever.
- 7. The quoted price shall be valid for one year. ISDS will not entertain any request in respect of escalation of price due to any reason whatsoever.
- 8. Sub-Contract of AMC Project is not allocated.
- \* The tenderers are requested to visit the respective sites before quoting your rates.
- 09. If you want to visit the site in ISDS campus kindly contact Mr.Rohit Mishra-9425912955 (Manager Engg. Purchase)
- 10. The contractor will be responsible for any claim by his labour under Workmen Compensation Act. The contractor will pay minimum wages along with P.F. subscription, ESIC etc. as per statutory requirement and he will submit a list of employees working also on behalf of them in ISDS (to the Administration in a prescribed format).
- 11. Financial Bids of only those firms will be opened, whose Technical Bids are found Complete/suitable after Technical evaluation is done by the ISDS.
- 12. The ISDS reserves the right to reject any bid/tender without assigning any reason (s)thereof.

(Seal and Signature) Name of tenderer (Mark as Accepted)

- 13. An EMD of Rs. 5000/- (Five thousand only) in the form of demand draft (DD) only issued by any nationalized bank in favor of "CEO Indore Sahakari Dugdha Sangh Maryadit" payable at Indore has to be submit along with technical Bid.
- 14. EMD of successful tenderer will be released after completion of AMC period. In case the service agreement is extended then fresh EMD of Rs. 5000/- will have to be submitted by the tenderer.
- 15. EMD of unsuccessful tenderer will we released within 30 days after the award of work to successful tenderer.
- 16. The Payment of Bills will be done on presentation of verified service report by the successful tenderer and duly sealed and signed by the Incharge of respective Mini Dairy Plant and Milk Chilling Centre and I/c (Engg.) of Main Dairy Plant Indore in case of Dairy Plant Indore.
- 17. An amount of 10% of total amount of the bill presented on every month will be deducted towards the performance of the work. The same will be released at the end of the service agreement and with the final bill submitted by the successful tenderer.
- 18. The work will be allotted to the tenderer whose Bid will be L1 (Lowest) as per Financial Bid (Schedule IV).
- 19. The offer will be rejected if any of the information and supportive documents does not provided with the Technical Bid and as per Technical Bid, Schedule–IV
- 20. Any new CCTV or DVR which installed during AMC period and covers warranty does not fall under this contract.
- 21. The successful tenderer has to submit an agreement on Non-Judicial stamp paper of Rs. 1000/- mentioning T& C. Within 7 days after allotment of work.
- 22. For all matters of dispute the decision of Honorable Chief Executive Officer, Indore Sahakari Dughd Sangh Mydt. will be final and binding on the successful tenderer.

Chief Executive Officer

# Schedule – II

# Numbers of CCTV and other Accessories installed at Indore Main Dairy Plant and respective Mini Dairy Plants and Milk Chilling Centres for AMC

| S.No | Site Name     | Description   | Total<br>Unit |  |  |  |
|------|---------------|---|---------------|--|--|--|
| 1    | Indore        | Camera infrared 1/3" DIS Day & Night Outdoor Bullet Camera High Resolution 600 HTV          | 60 Nos.       |  |  |  |
|      | Sahakari      | lines, 0 Lux, Fixed Lens 6 mm Hikvision/Electronic I/Competent                              |               |  |  |  |
|      | Dugdh Sangh   | Camera infrared 1/3" DIS Day & Night Outdoor Bullet Camera High Resolution 600 HTV          |               |  |  |  |
|      | Dugun Sangn   | lines Fixed Lens 3.6 mm Hikvision/Electronic I/Competent                                    |               |  |  |  |
|      | Indore        | Camera infrared 1/3" DIS Day & Night Fixed Lens 3.6 mm Hikvision/Electronic I/Competent     | Digital)      |  |  |  |
|      |               | DVR 16Ch./8Ch./4Ch. Hikvision with Harddisk (Western Digital)                               | 06 Nos.       |  |  |  |
|      |               | All respective accessories (LED TV, power supply, pipe, casing, power cables, video cables, | A lot         |  |  |  |
|      |               | fiber optic cables, connectors, RF, VGA cable, Splitter, PVT, network cables, switches,     |               |  |  |  |
|      |               | network switches, network rack, HDMI cables, messenger, ICB boxes, BMC, power pins,         |               |  |  |  |
|      |               | etc.)   |               |  |  |  |
| 2    | Khargoan      | IR Camera   |               |  |  |  |
|      | Mini Dairy    | 4 Channel DVR   | 01 No.        |  |  |  |
|      | Plant         |   |               |  |  |  |
|      |               | All respective accessories (As Mentioned above, etc.)                                       | A lot         |  |  |  |
| 3    | Bhurhanpur    | IR Camera   |               |  |  |  |
|      | Milk Chilling | 4 Channel DVR   |               |  |  |  |
|      | Centre        | All respective accessories (As Mentioned above, etc.)                                       | A lot         |  |  |  |
| 4    | Jhabua Milk   | IR Camera   |               |  |  |  |
|      | Chilling      | 8 Channel DVR   |               |  |  |  |
|      | Centre        | All respective accessories (As Mentioned above, etc.)                                       | A lot         |  |  |  |
| 5    | Badwani Milk  | IR Camera   | 04 Nos.       |  |  |  |
|      | Chilling      | 4 Channel DVR   | 01 No.        |  |  |  |
|      | Centre        | All respective accessories (As Mentioned above, etc.)                                       | A lot         |  |  |  |

#### NOTE:

Before quoting price, bidders may visit our Indore Main dairy plant and respective Mini Dairy Plants/Milk Chilling Centres

## **Schedule- III**

## **Technical Bid**

# For AMC of CCTV Cameras and Accessories and other Equipments. (Should be submit in generate envelope)

| -  | <b>~1</b> 1 |     |   | 1   |   |     | • |     |     | 4    |     |                     | ,  | ٠. |
|----|-------------|-----|---|-----|---|-----|---|-----|-----|------|-----|---------------------|----|----|
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|    |             |     |   |     |   |     |   |     |     |      |     |                     |    |    |

| S.No. | Description   | <b>Company Response</b> | Remarks |
|-------|---|-------------------------|---------|
| 1.    | Profile of your firm/company                                      |                         |         |
|       | Year of establishment   |                         |         |
|       | Number of employees   |                         |         |
|       | Technical   |                         |         |
|       | Non-Technical   |                         |         |
|       | Annual revenues for the last 2 Years (Kindly provide details      |                         |         |
|       | & relevant documents. CA certificate)                             |                         |         |
| 2.    | Names & addresses of prestigious clients (at least three)         |                         |         |
|       | along with the telephone numbers of the contact persons of        | Yes/ No                 |         |
|       | the clients (attach separate Sheet) and number of CCTVs,          | 105/110                 |         |
|       | Cameras AMC & Attach details/PO/WO                                |                         |         |
| 3.    | Preventive Maintenance of all the Equipments monthly in           | Yes/ No                 |         |
|       | AMC and report to be submitted                                    |                         |         |
| 4.    | Service Level Agreement: Any issue raised when call is            | Yes/ No                 |         |
|       | raised by 1.00 pm services to be offered same day. If call is     |                         |         |
|       | raised after 1.00 pm services to be Offered in One working        |                         |         |
|       | day.(In case of main dairy plant Indore.)                         |                         |         |
|       | <b>Penalty Clause:</b> 1. Rs. 500/- per equipment per day will be |                         |         |
|       | charged and the same will be deducted from the AMC                |                         |         |
|       | amount if equipment remains down for more than two                |                         |         |
|       | working days. (In case of main dairy plant Indore.)               |                         |         |
|       | 2. If the problem does not resolved fortnightly then ISDS is      |                         |         |
|       | free to take strict action against you which may bound us to      |                         |         |
|       | Black list your organization to do any further business with      |                         |         |
|       | us. (In case of main dairy plant Indore.)                         |                         |         |
| 5.    | Any equipment remove from AMC during the contract                 | Yes/ No                 |         |
|       | period, AMC value of that equipment will be deducted on pro       |                         |         |
|       | rata basis.   |                         |         |
| 6.    | Standby Equipment:  | Yes/ No                 |         |
|       | 4 nos. CCTV cameras   |                         |         |
|       | 1 Nos. DVR (16 ch) 1 NOS DVR (4 Ch)                               |                         |         |
|       | 1 Nos. DVR (08 Ch)  |                         |         |
|       | All the accessories required to installed above items             |                         |         |
|       | Make of CCTV Camera: Hikvision/Electronic I/Competent             | Yes/ No                 |         |
| 7.    | EMD Attached  | Yes/ No                 |         |
| 8.    | The service /AMC provider must have office in Indore or           | Yes/ No                 |         |
|       | adequate number of staff to resolve the issue as per S. No.4      |                         |         |
|       | otherwise penalty will be levied as per S.N. 04                   |                         |         |

Date:

(Seal and Signature) Name of tenderer (Mark as accepted)

#### **Schedule- IV**

#### **Financial Bid**

# For AMC of CCTV, Cameras and Accessories and other Equipments installed of Main Dairy Plant and Mini Dairy Plants and Milk Chilling Centres (Should be submit in separate envelope)

| S.N<br>o. | Description                      | Total AMC Cost for one year (ExcludingTaxes) | GST/Taxes | Total AMC Cost for one year (IncludingTaxes) |
|-----------|----------------------------------|--|-----------|--|
| 1.        | all respective<br>Accessories as | In figure                                    |           | In figure                                    |
|           | mentioned in schedule II.        | In Words                                     |           | In Words                                     |
|           |                                  |  |           |  |

(Seal and signature) Name of tenderer

# INDORE SAHAKARI DUGDHA SANGH MARYADIT CHANDA TALAWALI, MANGLIA INDORE 453 771



As ISO 9001: 2000 Certified Organization Plant

E-Mail: sanchimsids@gmail.com

Phone: 0731 – 2811162 Fax: 2811559

# SCHEDULE - V

(To be submitted along with the offer)

## Form – A

| Chief<br>ISDSM<br>Indore | •   | Date :  |
|--------------------------|---|---|
| Dear S                   | •   | npany/unit which will form a part of our offer submission : |
| 1.                       | Name of the Co./Unit :  | <del></del>   |
| 2.                       |   |   |
| 3.                       | Telephone Nos.(with STD Code) :FAX No. :  |   |
| 4.                       | Name of the CEO/Proprietor/ :Partner  |   |
| 5.                       | Name and designation of other:Authorized signatory of the Co./Unit.   |   |
| 6.                       | Particulars of Regn. Certificate as a Manufacturer Issued by the competent authority (Regn No. & Date) (Enclosed Copy): |   |
| 7.                       | GST NO  | dated   |
| 8.                       | Details of PAN CARD (Enclosed Copy):  |   |
| 9.                       | Income Tax return (Enclose Copy):   |   |
| 10                       | Name of Bank & RTGS/NEFT No.:  Enclose cancelled cheque:  |   |

| <ul><li>11. Have your Co./Unit or its sister concern ever been black /GOMP &amp; its undertaking ? YES / NO</li><li>12. If Yes, when &amp; Why? Give reason in details</li></ul>                     | k listed/ debarred by ISDSM or its sister Milk Unions or GOI    |
|--|---|
| I/WE HAVE READ THE TERMS AND CONDITIONS OF THE TEND ADDITIONAL CONDITION.DEVIATION OR POINT OF DIFFERENCE I AM PROPRIETOR / MANAGER/ DIRECTORAUTHORISED TO SUBMIT. THE AUTHORITY LETTER IN THIS REGA | HAS BEEN GIVEN BY ME/US OF THE TENDERING FIRM AND HAVE BEEN     |
| DATE:  | SEAL AND SIGNATURE OF TENDERER                                  |
|  | NAME OF SIGNATORY   |
|  | DESIGNATION   |
|  | Seal & Signature of the<br>Authorised Signatory of the Co./Unit |
|  |   |